

# FALDEEN OOZEER

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## EXECUTIVE SUMMARY

Infrastructure & Security leader with 10+ years of experience driving cloud strategy, cybersecurity governance, infrastructure modernization, and operational excellence. Adept at designing secure hybrid architectures, managing multi-cloud environments (AWS, Azure, GCP), implementing DevSecOps practices, and ensuring compliance with security standards across software development. Skilled in leading cross-functional teams, developing IT roadmaps, and advising senior leadership on risk, continuity, and strategic technology investments.

## EDUCATION & CERTIFICATIONS

MSc Computer Security & Forensics – University of Technology, Mauritius (2011–2013)

BSc Information Systems – University of Mauritius (2007–2010)

Certifications:

- ITIL V4 (2022)
- LEAN Management (2025)
- Organic Leadership (2025)

## PROFESSIONAL EXPERIENCE

**Manager – DevOps, Infrastructure – Iqera Indian Ocean Ltd (May 2024 – Present)**

- Leading cloud, infrastructure, and cybersecurity strategy across Azure.
- Driving IAM governance, network security, vulnerability management, and policy compliance.
- Implementing DevSecOps toolchains, CI/CD automation, and secure-by-design practices.
- Overseeing monitoring (Grafana, ELK), SRE processes, and operational continuity.
- Delivering risk reporting, capacity planning, and infrastructure KPIs to C-level leadership.
- Coaching engineers and building a high-performance, security-focused culture.
- Planning and leading end to end migration of applications (in-house infrastructure to public cloud or hybrid model)

### **Team Lead / Manager – Cloud & Infrastructure – Linkbynet IO / Accenture Mauritius (Jan 2020 – May 2024)**

- Managed 10+ engineers delivering global DevOps, cloud, and security operations.
- Setting up of the Shared Service Centre (Mauritius and Vietnam).
- Led infrastructure hardening, DR/BCP strategy, and cost optimization initiatives.
- Oversaw security enforcement: IAM, network segmentation, compliance controls.
- Managed incidents, escalations, root-cause analysis, and SLA reporting.
- Participated in governance committees and budget planning.

### **Associate Manager – Agileum Ltd (Dec 2019 – Dec 2020)**

- Defined DevOps and security roadmap for judiciary sector digital projects.
- Represented IT governance initiatives in government committees.
- Oversaw app and infrastructure security for PHP/Drupal ecosystems.

### **Team Lead – DevOps / SysAdmin – Esokia Web Agency (Aug 2017 – Nov 2019)**

- Designed secure infrastructures for hospitality and telecom clients.
- Deployed CI/CD automation, hardening, and operational monitoring.
- Managed release cycles, audits, and production escalations.

### **Release Engineer – Proximity BBDO (Jan 2014 – Jul 2017)**

- Handled secure release operations for global brands on Sitecore.
- Implemented CI/CD improvements and cloud migration projects.
- Coordinated 24/7 support with strict change-management controls.

### **Analyst Programmer – TNT Express ICS (Jun 2011 – Jun 2014)**

- Developed internal systems improving operational efficiency.
- Built Jira plugins for audit, workflow compliance, and automation.

## **CORE COMPETENCIES**

- Infrastructure Leadership & Strategy
- Cybersecurity Governance (IAM, SIEM, EDR, Network Security)
- Cloud Architecture (AWS, Azure, GCP)
- IT Operations & SRE
- DevSecOps & CI/CD Automation
- Risk Management, Audit & Compliance

- Disaster Recovery & Business Continuity
- Vendor, Budget & Stakeholder Management
- Team Leadership & Talent Development

## **TECHNICAL SKILLS**

- Cloud: AWS, Azure, GCP
- IaC: Terraform, Ansible, CloudFormation
- CI/CD: GitLab CI, Jenkins, GitHub Actions
- Containers: Docker, Kubernetes, Helm
- Security: IAM, Firewalls, SIEM, TLS, OAuth, Vulnerability Management
- Monitoring: Grafana, Prometheus, ELK, Datadog
- Scripting: Bash, Python, PowerShell, Go
- OS: Linux, Windows Server