




JIBRAAN HASSEN ALLY

 jibraanbusiness@gmail.com

 +230 5773 9800

 Phoenix, 73515 Mauritius

CORE COMPETENCIES

- PROJECT MANAGEMENT
- PROJECT PLANNING AND DEVELOPMENT
- PROJECT SCHEDULING
- PROJECT PLANNING & DELIVERY (AGILE & WATERFALL)
- STAKEHOLDER & EXECUTIVE ENGAGEMENT
- RISK, ISSUE & CHANGE MANAGEMENT
- BUDGET & RESOURCE CONTROL
- SERVICE DELIVERY & SLA GOVERNANCE
- PROCESS OPTIMIZATION & CONTINUOUS IMPROVEMENT
- TOOLS: MS PROJECT, JIRA, MONDAY.COM, CONFLUENCE, SERVICENOW, EXCEL

EDUCATION

Open University of Mauritius
06/2023
Bachelor of Science (Hons): Management

PROFESSIONAL SUMMARY

Results-driven Project Manager with a proven track record of delivering complex, multi-million-euro projects across Europe. Expertise in leading cross-functional teams and managing stakeholders at all levels ensures timely project completion within budget while exceeding client expectations. Certified in CAPM and Project Management Synergy, with a PMP certification anticipated in 2026. Proficient in both Agile and Waterfall methodologies, possessing strong skills in risk management, governance, and client engagement to drive project success.

WORK HISTORY

Orange Business, Mauritius - Project Manager - IT & Telecom Delivery

Ebene, Mauritius • 2022 - Current

- Led 12+ enterprise projects across Europe, consistently achieving 95%+ client satisfaction.
- Directed cross-functional teams of engineers, analysts, and vendors to deliver solutions aligned with business goals.
- Managed budgets, resources, risks, and governance reporting across multiple concurrent projects.
- Partnered with senior stakeholders and PMO to ensure alignment with strategic milestones.
- Designed executive dashboards & KPI reports for leadership visibility.
- Key Achievement:
- Delivered projects with 100% on-time completion rate across a 3-year period.
- Reduced reporting time by 30% through workflow optimization.
- Improved onboarding accuracy by 40% with new documentation standards.

Orange Business, Mauritius - Network Operations & Service Delivery Engineer

Ebene, Mauritius • 2020 - 2022

- Managed enterprise service delivery and SLA performance for high-value clients.
- Acted as the primary client liaison, ensuring seamless communication between technical teams and business stakeholders.
- Streamlined handover and onboarding processes, reducing delays and errors.

LANGUAGES

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|--------------------------|-----------------|
| English: Fluent | French: Fluent |
| Mauritian Creole: Native | Arabic: Reading |

Open University of Mauritius

06/2020

Diploma: Business Management

CERTIFICATIONS

- Certified Associate In Project Management (CAPM) - Project Management Institute
- Project Management Synergy Practitioner - PMI Chapters
- PROJECT MANAGEMENT PROFESSIONAL (PMP) - Project Management Institute (in progress) - Expected 2026

AVAILABILITY

Notice period: 2 months (negotiable)

