

NITA RAMKALAWON-PELLEGRIN

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PROFILE SUMMARY

IT professional with over 15 years of experience leading cross-functional teams across data migration, software implementation, testing, supply chain, and payments domains. Skilled in Agile delivery, functional analysis, data quality management, stakeholder engagement, and performance monitoring. Recognized for strong analytical skills, structured problem-solving, and ability to deliver high-quality outcomes in complex environments.

CORE COMPETENCIES

- Agile Project Management (Scrum, SAFe)
 - Functional & Business Analysis
 - Data Quality & Data Migration
 - Testing & QA Strategy
 - SQL & Data Analysis
 - Stakeholder & People Management
 - Risk & Issue Management
 - KPI Monitoring & Reporting
 - ERP Systems (SAP, PeopleSoft, Navision)
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TECHNICAL SKILLS

- Project & Collaboration Tools: Jira, Confluence, MS Project, MS Visio
- Databases: MySQL, Oracle 10g, IBM Data Studio, Access
- BI & Reporting: Power BI (intermediate), QlikView, Excel Dashboards
- ERP: SAP (mySAP ERP), Navision, PeopleSoft

CERTIFICATIONS

- PMP – Project Management Professional
 - SAFe 6 Agilist
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PROFESSIONAL EXPERIENCE

Delivery Lead/ Project Manager – ELCA Informatique Ltd, Mauritius

Jan 2022 – Present

- Lead a team of 15 developers and QA engineers on an Azure cloud data migration programme.
- Designed dashboards and metrics to monitor data quality, project KPIs, and team performance.
- Coordinated resolution of data-related issues and supported risk/issue reporting.
- Managed onboarding, mentoring, and performance evaluations.
- Facilitated Agile ceremonies and ensured effective stakeholder communication.

Project Manager – ICPS Ltd, Mauritius

Aug 2019 – Dec 2021

- Delivered multiple implementation projects across Madagascar, Maldives, and Seychelles.
- Coordinated IT, business, and finance workstreams through full project lifecycle.
- Led and coached a team of 4, ensuring on-time project delivery.
- Managed schedules, risks, dependencies, and client expectations.

Supply Chain Quality Assurance Manager – Orange Business Services

Apr 2013 – Jul 2019

- Defined QA strategies and testing methodologies for supply chain systems.
- Coordinated QA teams across France, Romania, and Mauritius.
- Built and reported quality dashboards, KPIs, and UAT progress.
- Partnered with IT and business teams to analyse and resolve functional and system defects.

IT Project Engineer – Orange Business Services

Jan 2010 – Mar 2013

- Delivered evolutions and UAT activities related to Availability and DNS projects.
- Conducted functional workshops, training, and provided production support.
- Produced reporting and KPIs for operational teams.

Software Engineer – AGILEUM (ex DCDMC Ltd)

Aug 2006 – Dec 2009

- Implemented SAP Business One and Navision HR/Payroll modules.
- Supported PeopleSoft modules on Accenture's Carrefour project.

EDUCATION

- MBA in Project Management – University of Technology, Mauritius
 - BSc (Hons) Computer Science with Multimedia – University of Mauritius
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LANGUAGES

- English: Fluent
 - French: Fluent
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KEY PROJECT HIGHLIGHT

Azure Cloud Data Migration Project (2022 – Present)

- Supported end-to-end data migration and validation activities.
- Built dashboards for progress, data quality, and issue tracking.
- Ensured stakeholder communication through Agile ceremonies.
- Tools: SQL, Excel, Jira, Confluence, Power BI.