



Muhammad Zuhayr Naujeer

Date of Birth: 25 May 1997

Contact Details

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Skills

- Project Planning & Management
- Leadership
- Communication
- Risk Management
- Stakeholder Engagement
- Conflict Resolution
- Time Management
- Prioritization
- Negotiation
- Agile Methodologies
- Adaptability
- Backlog Management
- Project Sign off
- Continuous Learning
- Collaboration
- Technical Aptitude
- Documentation
- Microsoft 365 Certified
- At ease with any IT solutions
- Fast-Learner

English – Written & Spoken

French – Written & Spoke

Results-driven IT professional with hands-on experience in managing complex technology infrastructures, optimizing operational efficiency, and delivering innovative IT solutions.

My career journey has equipped me with the skills to drive teams toward success, align technology strategies with organizational objectives, and consistently exceed expectations. As an ambitious and dedicated professional, I have consistently sought opportunities for personal and career growth.

Additionally, I am currently pursuing an MBA General at the University of Technology, Mauritius

Oct 2021 – Present **Senior IT Engineer**

Leal Communications & Informatics Ltd
Pailles, Mauritius

Outline: Responsible for the smooth running of the Infrastructure and System team at LCI – Offer services inhouse and to other clients. Successfully delivered large-scale projects for notable clients including **MCB Group, Eclasia, Grant Thornton, Mauritius Telecom, Leal Reunion, Bricolage, Newrest Mauritius, and Gibb Mauritius.**

Key Responsibilities

- Engaged in diverse projects from inception to completion, overseeing the entire project lifecycle.
- Oversee stakeholder engagement, establish priorities, facilitate communication with stakeholders, assess risks, develop roadmaps, and ensure timely completion of tasks and projects.
- Conceptualisation, design, plan, configure, deploy, implement, and maintain organisation’s System, Backup and Hardware infrastructure.
- Implement and maintain IT security infrastructure with solutions such as anti-virus, anti- malware/ransomware solutions and intrusion detection/prevention systems, failover solutions.
- Manage client portfolio on cloud infrastructure.
- Perform routine maintenance of the disaster recovery plan.
- Perform backup including replication and restore drills.
- Plan and conduct periodic disaster recovery test.
- Manage client portfolio.
- Consultation services to other companies for improving their IT infrastructure as well as implementation.
- Oversee the IT infrastructure/System of many companies.
- Implementation of M365.
- Manage M365 different clients – Includes Entra, endpoint manager, security etc.
- Configure backup system for clients such as Veeam and Veritas.
- Revamping of clients IT infrastructure.
- Migration of Client on M365.
- Deploying Endpoint Protection such as SentinelOne, Symantec and CrowdStrike for small to large scale organisation.
- Implementation of M365/Google Workspace Backup solution.

Aug 2021 – Sep 2021 **IoT Engineer**

Orange Business Services
Ebene, Mauritius

Oct 2020 – Jan 2021 **Trainee Telecom Engineer**

Mauritius Telecom
Port Louis, Mauritius

Education

Master of Business Administration (General)

University of Technology, Mauritius

Aug 2024 – ongoing

Postgraduate Diploma in Project Management

Management College of Southern Africa

Feb 2022 – Dec 2022

BEng (Hons) Telecommunications Engineering

University of Technology, Mauritius

Aug 2017 – July 2021

- *Awarded First-Class Honors for academic excellence.*
- *Recognized as the best performer in my cohort.*

Certification

- Microsoft Azure Fundamentals (**AZ 900**)
- Microsoft Azure Administrator (**AZ 104**)
- Designing Microsoft Azure Infrastructure Solutions (**AZ 305**)
- Configuring Windows Server Hybrid Advanced Services (**AZ 801**)
- Microsoft 365 Certified: Fundamentals (**MS 900**)
- Introduction to Secure Cloud Engineering with AWS
- BeyondTrust Certified Implementation Engineer – **Privileged Remote Access**
- BeyondTrust Certified Sales Engineer - **Privileged Remote Access**
- BeyondTrust Certified Sales Engineer -Essentials - **Identity Security Insights**

Professional Training

- Project Management Professional (PMP)® Certification Training
- Agile Project Management
- IoT Automation with Arduino
- HPE Proactive Care Solution Qualification
- Cisco Certified Network Associate (CCNA) Training