

Peace Ruro Aveh Ayiwe

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PROFESSIONAL SUMMARY

A solution-oriented IT professional with experience in IT admin & technical support across Nigeria & Mauritius. Combining a Master's in Management with a solid background in IT/Business Information Systems, I have led IT operations, troubleshooting, & system optimization from IT Technician to IT Systems Manager. Skilled in Office 365, Microsoft Server, Google Apps, and certified as a Google IT Support Specialist, I excel in stakeholder communication & delivering scalable, reliable solutions that enhance performance and align IT services with business goals. I am seeking IT related roles or operations roles where technical expertise and strategic leadership drive tangible outcomes.

CAREER HISTORY

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|---|-----------------------|
| Information Technology Administrator Flymates Limited • Mauritius | Mar 2024 – Till date, |
| Information Technology Systems Manager Suburban Fiber Co. Ltd • Nigeria | Sep 2022 – Sep 2023 |
| Information Technology Technician Flymates Limited • Mauritius | Feb 2019 – Feb 2022 |
| Customer Service Officer Food Lovers Market • Mauritius | May 2018 -- Jan 2019 |
| Information Technology Administrator Meconstract Limited • Nigeria | Jun 2015 --- May 2017 |

EDUCATION

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| MSc Management Middlesex University • London, United Kingdom | Sep 2018 - Feb 2021 |
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This Program covers areas such as Management Analytics, Emerging Trends in Enterprise Applications, and Global Supply Chain Management in line with global developments. Its overall purpose is to develop professionals who can manage ethically, sensitively, and holistically in a range of organizations in an increasingly global and rapidly changing environment.

Courses taken:

- Operations Management.
- Strategic Leadership and Management of Organisation.
- Management Decision Making.
- Emerging Trends In Enterprise Application.
- Managing Projects
- Applied Co-operate Finance.
- Organizational Management Consultancy.

BSc. Information Technology/Business Information Systems

Sep 2017 - Jun 2018

Middlesex University • London, United Kingdom

Ability to analyze and communicate users' perceptions and responses resulting from the anticipated use of an IT product or system. Understanding the technical, organizational, and physical environment in which IT products or systems may operate.

Courses taken:

- Strategic Management and Information Systems.
- Social, Professional and Ethical Issues in Information Systems.
- Human Factors in Information Technology.

Advance Diploma in Software Engineering (ADSE)

Jun 2013 - Apr 2015

Aptech Computer Education • Lagos, Nigeria

Courses taken:

- Introduction to Microsoft Office.
- Introduction to programming fundamentals.
- Dynamic website creation and management (CSS, HTML, & JavaScript).
- Project Management Fundamentals.
- Java Programming.
- My SQL database fundamentals.
- Google Analytics and Google Ads.
- Windows Server 2007.

SKILLS

- Strategic Leadership.
- Business Analytics.
- Data Visualization.
- Product Management.
- Strategic Planning and Thinking
- Technical Support.
- Marketing Strategy.
- Office 365 & Microsoft Office.
- Customer Service Support.
- Team Player.
- Emotional Intelligence.
- Data Entry.
- Team Building.
- Hardware Support.
- Project Planning.
- Policy Writing and Advice, Web Hosting.
- Cloud Computing.
- Product Research and Development.

PROFESSIONAL CREDENTIALS

- Google IT Support Specialist
- Sophos Central Endpoint and Server v3.0 - Engineer