

# Oza-Kine Wong Ah Sui

Plaines Wilhems

ozakinewas@gmail.com

(230) 59022387

## Profile

Motivated and detail-oriented Business Information Systems student with experience in project coordination, marketing strategy and client support across fast-paced environments. Skilled in business and data analysis with a proven ability to deliver results and adapt quickly. Strong analytical thinking, problem-solving abilities and collaboration skills with a track record of improving operational efficiency. Seeking opportunities in business analysis, process improvements and project management.

## Work Experience

### CLAOW Movie events

Mauritius

Co-founder and Entrepreneur

August 2024 — Ongoing

- Co-founded Mauritius' first movie-themed food event, demonstrating creativity, initiative, and business planning.
- Achieved a 97% seat sellout through targeted marketing and audience engagement strategies.
- Built a loyal customer base with repeat attendees, showcasing strong client satisfaction.
- Managed project budgeting, vendor relations, client communication and on-site operational execution under strict timelines.
- Implemented improvements in logistics and vendor coordination, increasing efficiency for subsequent events.
- Analysed post-event feedback, identifying opportunities, strengths and areas for improvement.

### Baker Tilly

Ébène, Mauritius

Administrative Intern

April 2023

- Assisted in formatting and designing internal manuals, ensuring consistency, clarity, and compliance with organisational guidelines.
- Processed, verified, and transferred customer invoice data, showcasing high accuracy and reliable documentation.
- Supported day-to-day administrative and financial tasks, strengthening attention to detail and operational efficiency.

### Intelcia

Phoenix, Mauritius

Customer Support Representative

February 2023 — March 2023

- Delivered real-time French chat support for Darty, resolving customer inquiries with accuracy, clarity, and professionalism.
- Processed and documented cases across multiple platforms, including Oracle, ensuring consistency, proper follow-up, and data accuracy.
- Handled high-volume interactions daily, strengthening multitasking, analytical thinking, and fast decision-making.
- Maintained strong customer satisfaction by providing timely solutions, troubleshooting issues, and escalating complex cases when needed.

## Education

### Curtin University

Bachelor of Commerce, Business Information Systems

July 2023 — Ongoing

Double Major: Business Technology Development & Business Analysis

Awarded Letters of Commendation for academic excellence across three consecutive semesters.

Achieved 1st Place in the Marketing Plan Pitch Competition (2025).

Relevant coursework: Systems Analysis & Design, Database, Business Analytics, Business Process Management, Project Management, Digital Marketing and E-Commerce.

### Le Bocage International School

International Baccalaureate Diploma Programme (IB DP)

January 2016 — November 2022

Graduated with 39/45 and awarded the Bilingual Diploma

English A Language & Literature, French A Language & Literature, Mathematics Analysis & Approaches, Business Management, Economics, Environmental Systems & Societies.

*International General Certificate of Secondary Education (IGCSE)*

Business Studies (A)  
Accounting (A\*)  
Economics (A\*)  
Literature in English (A)  
First Language English (A\*)  
Mathematics (A)  
Additional Mathematics (A\*)  
Physics (A)

---

## Activities

### 3rd Girl Guides Company of Port Louis

*Ranger, Guide, Bluebird*

*January 2013 — June 2023*

- Developed leadership, teamwork and organisational skills as a senior-ranking member of the company through progressive roles and responsibilities.
- Coordinated and participated in community service initiatives supporting local schools, charities, and environmental causes.
- Strengthened resilience and adaptability through hands-on experiences in camping, first aid, and outdoor skills training.

### Community Service Projects

*January 2021 – November 2022*

Contributed to local outreach activities, including school support, environmental clean-ups, upcycling initiatives, and fundraising initiatives for women hygiene products.

### Enterprise Marketing Experience (Curtin University)

*May 2025*

- Developed and pitched a full marketing plan based on in-depth analysis of the client brief for an Australian hot-air ballooning company.
- Conducted market research, identified target segments, and proposed strategic promotional activities aligned with business goals.
- Delivered findings in a professional presentation, demonstrating communication, critical thinking, and client-focused problem-solving.

### Learning Japanese

*November 2022 – Ongoing*

Self-directed study of Japanese language and culture, demonstrating ongoing commitment to personal development and global awareness.

---

## Skills

Languages: English, French, Mauritian Creole (native); Japanese (basic)

Technical: MS Office Suite, Canva, Power BI, WordPress, Webador, Google AdWords, SAP Signavio (BPMN), Python, SQL, HTML, CSS

Professional: Project management, business analytics, event and logistics planning, critical thinking, time management, problem-solving, team collaboration, adaptability.

---