



**Giriksh Hureemun**

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## **PROFESSIONAL SUMMARY**

Am an enthusiastic team member who enjoys being part of the jobs, as well as leading, a successful, and productive team. Quickly grasp new ideas and concepts and develop innovative and creative solutions to problems. Able to work well on one's own initiative and demonstrate the high levels of motivation required to meet the tightest of deadlines. Even under significant pressure, I possess a strong ability to perform effectively. Now, looking to build on an extensive range of technical skills within a suitably challenging role.

## **SKILLS**

- Inventory management
- Adaptability
- Time management
- Problem solving
- Team collaboration
- IT literate and could use most basic software packages to an intermediate level (Microsoft Word, Excel and PowerPoint)
- Company policy adherence
- Ability to remain Calm under pressure
- Strong customer service
- Professionalism
- Multi-tasking skills
- Ability to respond to mails

## **EXPERIENCE**

**Room Service Server** | Ocean's Creek Hotel - Balaclava

05/2024 – 02/2025

- ✓ **Customer Service:** A warm, welcoming demeanour, patience, and a proactive approach to anticipating and addressing guest needs are essential.
- ✓ **Communication:** Clear and effective communication with guests and other staff is vital. This includes active listening, understanding guest requests, and providing accurate information about menu items and services.
- ✓ **Attention to Detail:** Ensuring accuracy in order taking, delivery, and presentation is crucial for guest satisfaction.
- ✓ **Time Management:** Managing multiple orders, particularly during peak hours, while adhering to specified delivery times, requires efficient time management skills.

- ✓ **Problem-Solving:** Being able to handle unexpected challenges and resolve guest issues effectively is a key skill.
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## **EDUCATION & TRAINING**

### ❖ SC

- Terre Rouge State Secondary School Bois Pignolet, Terre Rouge

### ❖ Currently studying in the field of Logistics & Supply Chain Operation

- Polytechnics Mauritius LTD.
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## **LICENCE**

- Holder of private car driving licence
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## **LANGUAGE**

**First Language:** Creole

**Second Language:** English {Advanced (C1)}

**Third Language:** French {Intermediate (B1)}

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