

DOORGANAH AKANSHA

▪ Phoenix ▪ 57073862 / 6862325 ▪ doorganahakansha@gmail.com

Motivated and detail-oriented BSc (Hons) Tourism and Hospitality Management student with strong communication and organizational skills. Completed a 4-month internship at the Mauritius Tourism Authority, gaining hands-on experience in tourism enterprise licensing and customer service. Passionate about sustainable tourism and eager to contribute to the hospitality industry.

Experience

Internship – Mauritius Tourism Authority (4 months)

Worked in the Tourism Enterprise Licensing (TEL) department, assisting with administrative tasks, licensing procedures, and customer service

Skills

- Scheduling and coordinating meetings with clients
- Conducting site visits and assisting in the star rating audit process
- Preparing and reviewing documents for verification by senior officers
- Proficient in Microsoft Excel and Word for administrative tasks
- Front desk duties including reception work and answering client calls
- Strong teamwork and collaboration skills

Education

BSc (Hons) Tourism and Hospitality Management
University of Technology – Level 2 completed

Higher School Certificate – Eden College Girls (2019-2022)

School Certificate – Eden College Girls (2016-2018)

LANGUAGES

First Language- Creole, English

Advanced (C1)- French